|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| C:\Users\gppress18\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\9AAE5993.tmp | | C:\Users\gppress18\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\928B5C19.tmp | C:\Users\gppress18\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\37AA2E8F.tmp | |
| Extremely Likely | Likely | Neither likely nor unlikely | Unlikely | Extremely unlikely |
| 253 | 15 | 1 | 2 | 6 |

**Friends and Family Testing (FFT) – June 2025**

|  |  |
| --- | --- |
| Please tell us what we did well | ‘triage appointment booking works well’  ‘fast and efficient at getting seen’ |
| Please tell us how we can improve | ‘bring back booking on the phone’ |