**Friends and Family Testing (FFT) – April 2025**

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| C:\Users\gppress18\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\9AAE5993.tmp | | C:\Users\gppress18\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\928B5C19.tmp | C:\Users\gppress18\AppData\Local\Microsoft\Windows\INetCache\Content.MSO\37AA2E8F.tmp | |
| Extremely Likely | Likely | Neither likely nor unlikely | Unlikely | Extremely unlikely |
| 167 | 10 | 2 | 4 | 2 |

|  |  |
| --- | --- |
| Please tell us what we are doing well | ‘Nurse appointments are very good’  ‘Tasha was brilliant!’  ‘Everything! Saw Dr Saqib’  ‘Absolutely amazing – the staff went above for my dad. The atmosphere and treatment was second to none. Every member of staff we spoke to was respectful, had compassion.  The treatment that my dad was given made me as his daughter so grateful. If I lived in the area I would 100% be at this doctors.  Massive thank you to everyone here.’ |
| Please tell us how we can improve | ‘Book appointments over the phone again’ |