

WARWICK GATES FAMILY HEALTH CENTRE

Dr Moira Rose Dr Suzanne Redfern Dr Jennifer Burns Amanda Kettle

## Friends and Family Testing (FFT)

Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely
46	3	2	1	2

Please tell us what we are doing well	<ul> <li>Nurses are very friendly and explained everything very clearly and concisely.</li> <li>Receptionists excellent and extremely helpful. Zara helped above and beyond the scope of her role. She watched over my children whilst I had my appt with Dr Newsome. Cannot thank Zara enough .Dr Tucker Very kind</li> </ul>
Please tell us how we can improve	Ensuring medications are being ordered for patients